

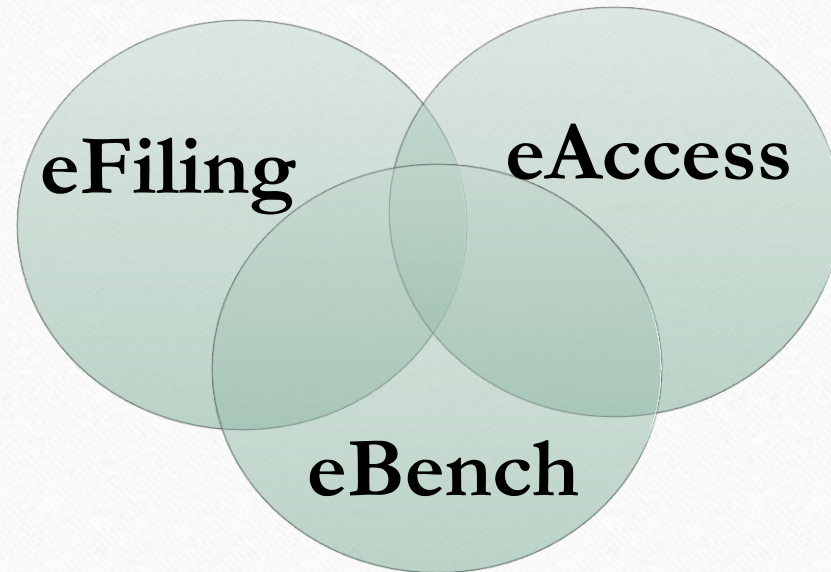
eCourt Services Programs

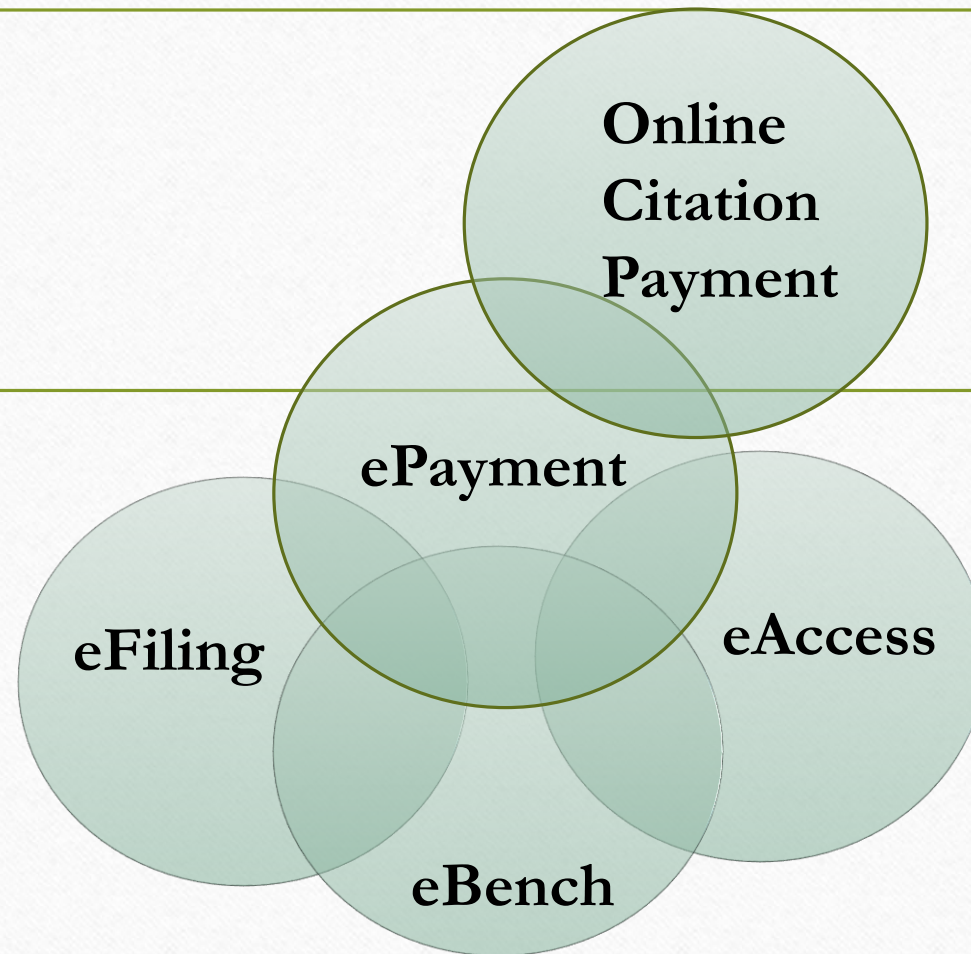
Commission on Technology

November 21, 2014



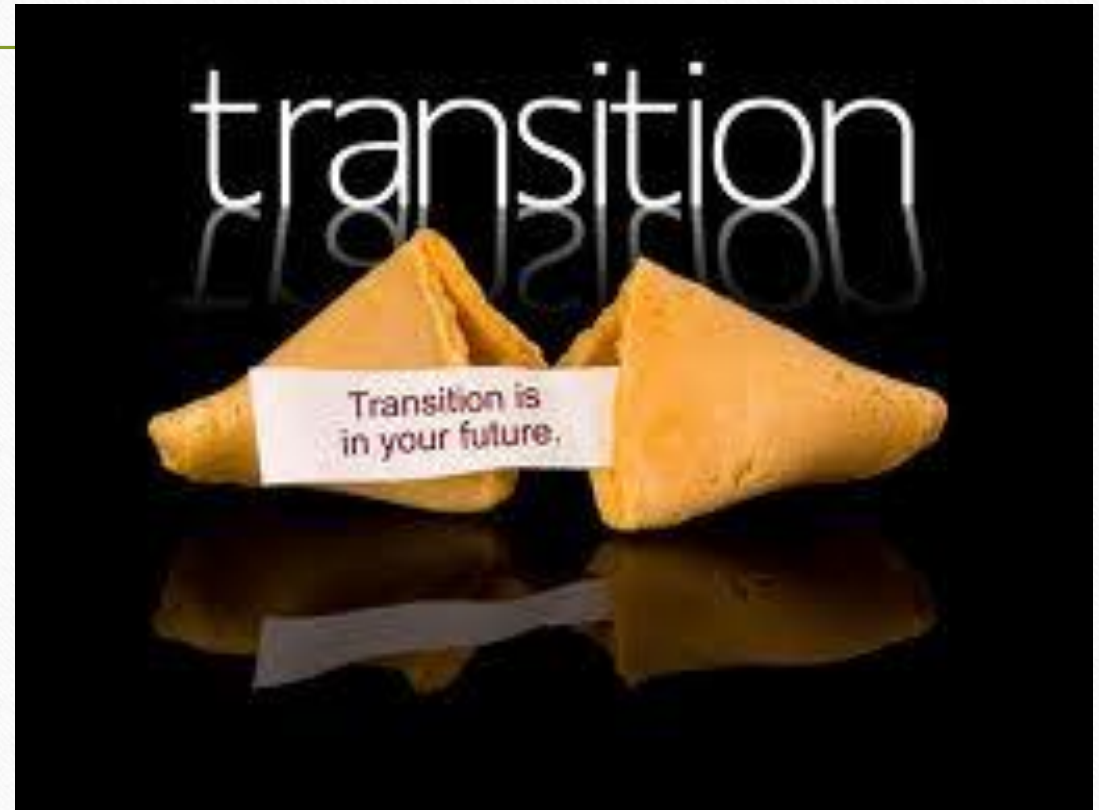
eCourt Services Program: An Integrated Project Approach





Vendor Support

- eAccess
- eUniversa



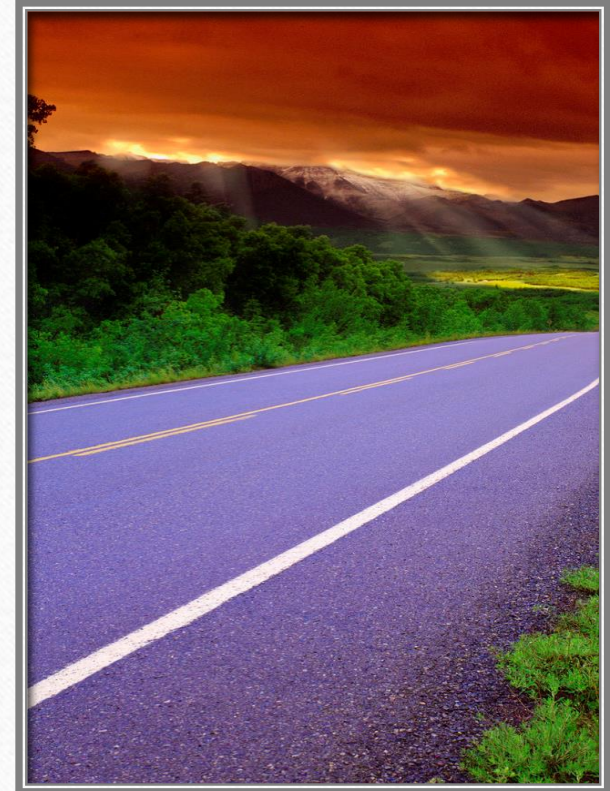
eAccess

- Progress with application architecture and user interface
- Assessing transition to new vendor
- Historical documents back to July 2010 loaded county by county
- Yavapai County complete and three other counties scheduled



eFiling Vision

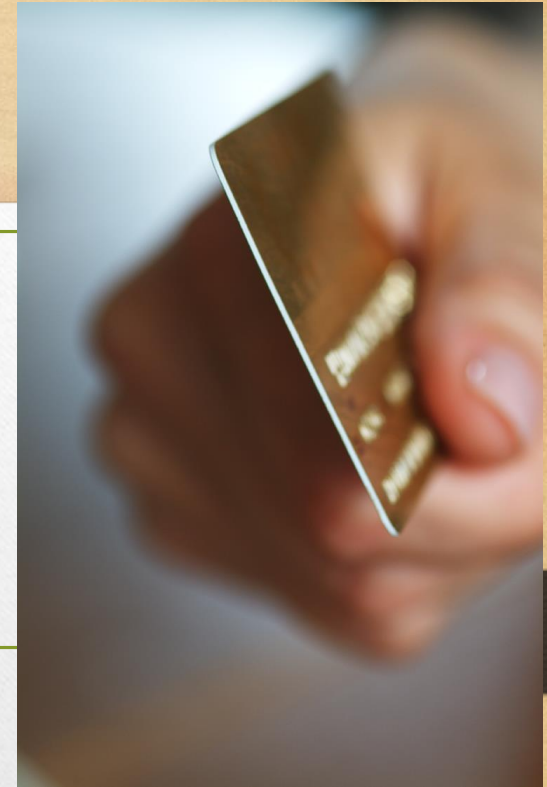
- All courts, all case types
- Multi-vendor filing model
 - Provide eFiling vendor choices
 - Opportunity for vendors with niche/value-added product sets



eUniversa

- Gap Analysis – complete
- System design document review complete
- Overarching test plan created
- Development efforts are next step
- Initial target AJACS Court for Production: Yavapai Superior Court

ePayment



ePayment

- In procurement
- May become the standard payment processing service for eCourt Services' public-facing applications (eFile, eAccess)
- May co-exist with existing ePayment services operating in production until transition to the new service is established

Online Citation Payment



Online Citation Payment

- Accept online payments for pre-disposition cases in limited jurisdiction courts
- Requirements gathering underway
- January 2015 completion
- Launch with first LJ AJACS courts
- Parallel work to offer same services in AZTEC courts

eBench



eBench

- An automated judicial decision support system designed to eliminate the reliance on paper
 - A system for the judges and judicial support staff
 - Does not replace the CMS

eBench

The Dashboard

Menu Bar **Search** **Glance Layout**

The screenshot shows the eBench dashboard interface. At the top, there is a menu bar with 'File', 'Tools', 'View', 'Window', and 'Help'. A search bar is located to the right of the menu bar, with a placeholder text 'Search "Case Number" Example: "YYNNNNNNCC0000"'. Below the menu bar, the dashboard is divided into several sections. On the left, there is a vertical 'Activity Panel' with icons for 'Enter Courtroom', 'View Calendar', 'View Case', 'View Folder', 'Manage My Account', 'Explore Case Parties', and 'View Help Documents'. The main area is divided into two columns. The left column contains a 'Glance Layout' with a 'Grouped Docket' table. The right column contains 'Glance Options' with a list of items: 'First Judicial District', 'Civil Jury Instructions', 'Leads/News', and 'Help'. At the bottom, there is a bar with 'Add...', 'Delete', 'Refresh', 'Save', and 'Other Layouts'.

Activity Panel **Glance Options**

D... Time	Case Number	First Party	Second Party	Hearing	Case Category
1:30 AM 1 item					
1:30 AM 1 item	11000880CAMXAX	REESE, RONALD	WELLS FARGO NA NEW CENTR...	MOTION HEARING	
2:00 AM 1 item					
2:00 AM 1 item	11000370CAMXAX	MCCALISTER, ALLEN MCCALIST...	GLOVER, BARBARA	MOTION FOR SUMMARY JUDGM...	
3:00 AM 1 item					
3:00 AM 1 item	10000941CAMXAX	JOHNSON, ROBERT W	VICKS, TIMONTY D	PRE TRIAL CONFERENCE	
9:00 AM 1 item					
9:00 AM 1 item	090018620RMXAX	CALDWELL, HARRY MILLER	CALDWELL, KATE A	MOTION FOR CONTEMPT	
9:30 AM 1 item					
9:30 AM 1 item	09001240CAMXAX	CHASE HOME FINANCE LLC	TENANT, 3 TENANT, 3 WEATH...	MOTION HEARING	
11:00 AM 1 item					
11:00 AM 1 item	07000511CAMXAX	WELLS FARGO BANK NA AS TR...	MAJEAU, WILLIAM J MAJEAU, PA...	MOTION FOR SUMMARY JUDGM...	VOP
1:00 PM 2 items					
1:00 PM 2 items	05001109CAMXAX	SCOTT, WILLIAM	STONEWALL TITLE GROUP LLC	MANDATORY HEARING	

Show completed: [Reset] [None] 9 cases (3 completed) in 8 groups

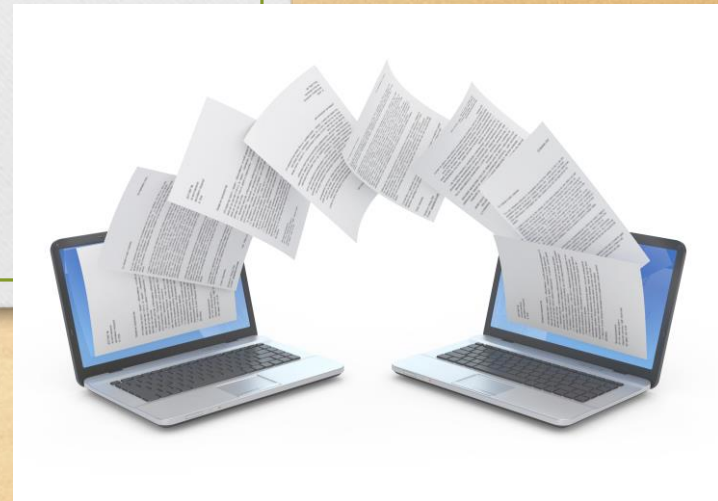
First Judicial District
Civil Jury Instructions
Leads/News
Help

Add... Delete Refresh Save Other Layouts Merge

eBench

- Pilot launched in Pima on August 25th
 - 3 Superior Court Judges and supporting staff
 - Criminal, Civil and Family
- Expansion in Pima in planning stage
- Development underway for AJACS court implementation
- Expected implementation for Yavapai County Superior Court in Spring 2015

AZTurboCourt eFile



Print Forms Expansion

- Forms now available in all justice courts across the state
 - Small Claims
 - LJ Civil
 - Eviction Action

MARICOPA COUNTY JUSTICE COURTS, STATE OF ARIZONA
DOWNTOWN JUSTICE COURT
620 West Jackson Street, Phoenix, AZ 85003 602-372-6300

PLAINTIFF:
John Johnson, individual
1123 Pine Dr.
Phoenix, AZ
Phone: (602) 452-3256

v.

DEFENDANT:
Robert Jones, individual
235 Orange Way
Phoenix, AZ

CASE NUMBER _____

SUMMONS/COMPLAINT
SMALL CLAIMS

SMALL CLAIMS SUMMONS	
TO THE ABOVE-NAMED DEFENDANT(S):	
<p>READ THIS CAREFULLY. The above-named Plaintiff has sued you in the small claims division of this Justice Court. You are summoned to appear and defend. You must <u>file</u> your <u>written</u> answer to this complaint with this Court <u>within 20 days after service</u>. If you do not file an answer, judgment may be entered against you for the full amount of Plaintiff's claim, plus Plaintiff's court costs. You must pay a filing fee to this Court when you file your answer and mail or deliver a copy of your answer to the plaintiff.</p> <p>NOTE: You may obtain an answer form from the court listed above or visit www.azturbocourt.gov to prepare your answer electronically.</p>	
Date: _____	Clerk _____ {SEAL}

WARNING: You do not have the right to appeal the decision of the hearing officer or the justice of the peace in a small claims court. If you wish to preserve your right to appeal, you may have your case transferred to the justice court pursuant to ARS §22-504(A), if you request such transfer at least ten days prior to the date of the scheduled hearing.

SMALL CLAIMS COMPLAINT	
1. This claim arises from:	<input type="checkbox"/> Tort <input checked="" type="checkbox"/> Contract <input type="checkbox"/> Debt
2. Venue in this precinct is proper because:	<input checked="" type="checkbox"/> Defendant(s) reside(s) or does business in this precinct <input type="checkbox"/> The debt, transaction, or incident that resulted in this claim occurred in this precinct
3. The amount of this claim is \$	<u>1,500.00</u> (plus costs and interest, if applicable)
4. Defendant owes Plaintiff this amount because <i>(state the basis of the claim)</i> : Robert agreed to clean up my yard and trim my trees. I paid in advance for the work and it was never completed.	

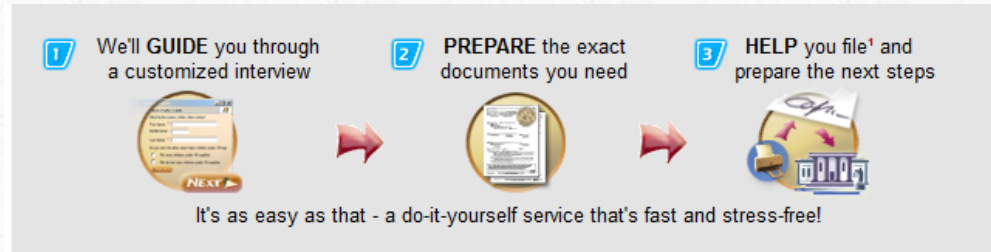
Date: _____

John Johnson _____

REQUESTS FOR REASONABLE ACCOMMODATIONS FOR PERSONS WITH DISABILITIES MUST BE MADE TO THE COURT BY PARTIES AT LEAST 3 WORKING DAYS IN ADVANCE OF A SCHEDULED COURT PROCEEDING.

Expansion of Services in Maricopa County

- New Implementations:
 - Ability to file tax cases (now mandatory)



Start your Case in Arizona [change](#)

- ▶ **Eviction Action** [start now >](#)
Start or respond to an eviction case.
- ▶ **Small Claims** [start now >](#)
Lawsuits involving money disputes of \$3,500.00 or less for people not represented by an attorney.
- ▶ **Civil Lawsuits** [start now >](#)
Lawsuits of \$10,000 or less - Contract disputes, collections, automobile accidents and more.
- ▶ **General Civil - Superior Court** [start now >](#)
Attach your existing documents for electronic filing with the Superior Court.
- ▶ **TAX Filings - Superior Court** [start now >](#)
Tax Cases - Maricopa County Superior Court Attach your existing documents for electronic filing of Tax cases assigned a TX case designation.
- ▶ **Family Law - Superior Court** [start now >](#)
Start or respond to a dissolution/divorce case, a legal separation case or create a parenting plan.
- ▶ **Appellate Courts Filings** [start now >](#)
Initiate a case or file into an existing case in the Arizona Supreme Court and the Court of Appeals Division One.

Expansion of Services in Maricopa County

- New Implementations:
 - Ability for Process Servers to file return of service through AZTurboCourt

The screenshot displays the AZTurboCourt web application interface. On the left is a 'User Menu' sidebar with the following links: Start new filing, Messages, Recent e-filings, My forms, My profile, My organization, Financial, Check e-service status, and Address book. The main content area at the top right features a link for 'Your Last 5 Cases' and a 'List All' link. Below this is a table header with four columns: Form Set #, Submission Name, Filing Type, and Status. Further down, a section titled 'Start your Case in Arizona' contains a link for 'Process Server Filings - Superior Court' with a 'start now >' button. A descriptive text block below the link states: 'With this application, you will be able to submit and file with the court any documents you have drafted for an existing case.'

User Menu

- Start new filing
- Messages
- Recent e-filings
- My forms
- My profile
- My organization
- Financial
- Check e-service status
- Address book

Your Last 5 Cases [List All](#)

Form Set #	Submission Name	Filing Type	Status
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Start your Case in Arizona

▶ **Process Server Filings - Superior Court** [start now >](#)

With this application, you will be able to submit and file with the court any documents you have drafted for an existing case.

Pima Project Expansion

- Next Steps: Participant Matching
 - Fixes currently in development
 - Testing scheduled
 - Production Release anticipated early 2015

Questions?

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